



Community Advisory Council Minutes

October 21, 2014 at 12:00 p.m.
FamilyCare 14th Floor Board Room
825 NE Multnomah
Portland, OR 97232

Members Present: Jan Tesch, Channbunmorl (Chom) Sou, Neal Rotman, Royal Harris, Jessica Coshatt, Duane Westfall, Elise Thompson, Laura O'Neill, Zareck O'Neill, Martha Spires

Members Absent: Tony Funchess, Dustin Zimmerman

Board of Directors Present: Karen Carnahan, Dr. Rob Richardson

Staff Present: Bill Murray, Brett Hamilton, Marcia Kester

Guests/Other:

Welcome/ Introduction: Chair Jan Tesch welcomed The Council members both new and former and called the meeting to order at 12:08pm. A moment was taken to go around the table for introductions.

Approval of minutes:

Motion to approve minutes from September 16, 2014 by Duane Westfall, seconded by Laura O'Neill.

ABSTAIN: 6 (new members who were not represent for the September meeting abstained)

Motion carried.

Who is FamilyCare – Karen Carnahan of CSG facilitated a discussion on Who is FamilyCare? What is FamilyCare? What do you know about it?

~Integrated HealthCare

~Provides for members; behavioral health services and physical health services

~Something about insurance.

We are a provider of Integrated HealthCare. Mission statement and values of FamilyCare were distributed by Karen Carnahan.

Mission: Creating Healthy Individuals Through Innovative Systems.

Bill Murray: The entire mission statement talks about us never staying the same and continually evolving. It reflects what's going on in our community.

Duane Westfall: It's great to have Bill in here. These people really know how to make things happen. They listen!

Brett Hamilton: We work on building quality relationships with our members and our providers.

Dr. Rob Richardson: Explained Osteopathic Medicine; how it works; that it encompasses the entire person, not just the “afflicted part”. It’s all intertwined.

Our employee’s wellbeing and professional development are essential to our success.

At this point, the Values and Communication Promise were discussed.

Duane Westfall: Anything mentioned to the council is heard. Your voice matters.

Employees have doubled in one year. Members have increased by almost 3 times. FamilyCare is also compensating their providers well; increased twice in the last 18 months. Mental health providers are in the process of being increased in compensation as well.

How the Council was formed – Brett Hamilton discussed the question What is the CAC?

When CCO’s were formed, the Senate Bill 1580 mandated that a committee was formed including community members; community partners, providers, consumers and family members of consumers.

Brett also discussed policies and procedures. Went through the contents of the CAC binders as well.

Brett will send out the Healthy Columbia Willamette Collaborative dashboard URL.

Next Meeting: November 18th The state will come in to discuss CCO’s
December 16th is the next Public Meeting
CCO Summit is on December 3 and 4.

Brett discussed the work group for the CHIP as well as the Healthy Columbia Willamette Collaborative.

Chom brought up the question about holding these meetings in another place, other than FC. Also asked questions about the voting process.

Bill Murray mentioned that it is important to us to meet the consumer/provider where they are. Wherever you want to meet. We are not locked in to meeting at FC.

Ceremonial Baton Passing to the New Members.

Trauma Informed Care....Brett Hamilton will forward article sent by Addiction and Mental Health Division.

Brett Hamilton opened discussion about CHIP

Royal Harris mentioned Cultural Competency should be empathy, agility, sensitivity.

CHIP – How do you communicate; transition age youth (TAY) —we need to help this age group navigate the health system. We need the assessment part; 2nd part is figuring out the strategies and the 3rd part; we need to figure out how to do this in cultural sensitivity manner.

Meeting Adjourned at 2:00

Motion to adjourn...by Royal Harris

Seconded by Jessica Coshatt