



Community Advisory Council Minutes

August 20, 2013 at 12:00 p.m.
825 NE Multnomah
Portland, OR 97232
2nd Floor Conference Room

Members Present: Jan Tesch, Duane Westfall, Deborah Westfall, Eric Owens, Laura O’Neill, Chris Murphy, Carmen Cordis & Alicia Atalla-Mei (Outside In), Beth Welty, Richard Jenkins & Ellene Smith (JOIN), Nick Ocon.

Members Absent: Paul Lewis, Barbara Lombard

Staff Present: Carol Burgdorf-Lackes, Mary Nolan, Brett Hamilton, Dayna Steringer

Guests/Other: Dustin Zimmerman(Oregon Health Authority), Melissa Henderson (Native American Youth and Family Center)

Welcome/ Introduction: Jan Tesch amended the agenda so that the Healthy Columbia Willamette Feedback agenda item preceded the Overview of Healthy Columbia Willamette agenda item.

Approval of minutes:
Minutes and agenda were approved

Welcome Brett Hamilton: Carol Burgdorf-Lackes introduced Brett Hamilton, the new Community Development Coordinator, who will now be the lead staff for the Community Advisory Council. Hamilton’s vision for The Council is to be intentional in representing authentic consumer voices to enable FamilyCare to learn how better to serve its members.

Healthy Columbia Willamette Council Feedback: Brett Hamilton shared the results of the Healthy Columbia Willamette Council matrix issue worksheet, which Council members filled out at the July 16th meeting.

Duane Westfall asked who created the categories (Behavioral Health, Access to Affordable Health Care and Chronic Disease) of the matrices. Burgdorf-Lackes explained that the categories were developed through analysis by county epidemiologists and then filtered through community voices. Mary Nolan added that numerous town halls were also held to gather information and feedback.

Overview of Healthy Columbia Willamette Expert Day: Hamilton shared notes that FamilyCare staff gathered from the Healthy Columbia Willamette Expert Day. Laura O'Neil, who was on the Behavioral Health expert panel, felt that the meeting format constrained conversations but recognized the issues had already been narrowed. Nolan noted that because of the limitation of resources it was necessary to narrow the scope of the project.

Hamilton explained that the Healthy Columbia Willamette Council had asked each participating organization to select a category(s) of the highest priority to focus a collective impact. He also explained that they wanted a decision by the following day.

A robust conversation took place about what issue to prioritize. The one issue that raised the most discussion was the need to focus on helping individuals in the transitional age group (19-30 years-old) get access to health care, especially behavior health services. A discussion took place about how difficult it is to reach this population. Carmen Cordis pointed out that many individuals in this population who need health care do not have parents to help with navigation, don't have access to the internet or mass media so they become disenfranchised and remain silent.

Richard Jenkins highlighted the importance of community-based organizations assisting this population with navigation. He said the services and navigation assistance from Cascades AIDS and JOIN probably saved his life. He also emphasized how critical it is to have help to keep appointments when you are having a life crisis.

O'Neill suggested that since The Council currently has a lot of expertise and skills with behavioral health and transitional populations that it would be a good opportunity to work on a project addressing the intersection of the two issues now.

Council members felt that perhaps the issue didn't fit into the parameters of the Healthy Columbia Willamette Council plan for collective impact. Nolan reminded The Council that the Healthy Columbia Willamette has a regional scope and is better equipped, because of greater resources and coordination, to do bigger public awareness campaigns. Nolan reminded them that FamilyCare was developing and would be launching its own Community Health Improvement Plan (CHIP) where The Council will be asked to offer advisement on focus issues.

Community Advisory Council Healthy Columbia Willamette Collaboration Resolution: *The FamilyCare Community Advisory Council recommends to the Healthy Columbia Willamette Collaboration that Access to Care is the priority focus of attention and resources thereby creating secondary benefits for Behavior Health and Chronic Disease.*

JOIN Presentation: Ellene Smith gave a PowerPoint presentation on the background, the mission and the services JOIN provides. Jenkins provided a testimony of how JOIN has affected his life.

Council Recruitment Plan: Hamilton presented a draft short-term and long-term strategy for retaining and recruiting Community Advisory Council members.

Meeting Adjourned.

