



Community Advisory Council Minutes

July 16, 2013 at 12:00 p.m.
825 NE Multnomah
Portland, OR 97232
2nd Floor Conference Room

Members Present: Jan Tesch, Duane Westfall, Paul Lewis, Barbara Lombard, Eric Owens, Laura O'Neill, Kristen Burke, Chris Murphy, Carmen Cordis & Alicia Atalla-Mei (Outside In), Beth Welty, Richard Jenkins & Ellene Smith (JOIN).

Members Absent: Deborah Westfall

Staff Present: Carol Burgdorf-Lackes, Mary Nolan

Guests/Other: Dustin Zimmerman(Oregon Health Authority), Melissa Henderson (Native American Youth and Family Center), Nick Ocon (Washington County)

Approval of minutes:

Minutes and agenda were approved

Update on FamilyCare's Integrated Services efforts:

Dr. Dan Roth, Vice President of Integrated Services, spoke of FamilyCare's efforts to continually strengthening integrated services.

He discussed a project to better coordinate services between two providers: the Children's Health Alliance and the Women's Healthcare Associates, who provide a lot of our maternal care to FamilyCare's members.

He reported that the Children's Health Alliance, the Women's Healthcare Associates and leaders from FamilyCare have come together to integrate care for pregnancy through transition. What they found was that all three shared the identical pillars of care:

1. Transitions to Pediatricians.
2. Pregnant women needing dental care
3. Mental Health/ Substance Abuse
4. Nutrition

FamilyCare's New I-Pod System

Dr. Roth also spoke of how FamilyCare is becoming more members centric as well as maintaining its higher level of services to its providers. One example is the implementation of an I-Pod system, which would group FamilyCare employees from

different disciplines on one team to serve the need of the members. Duane Westfall asked where teams would be housed and if they would be centralized. Dr. Roth explained that the Pod would work at FamilyCare's office and work together in workgroups.

FamilyCare Community Advisory Council Health Issues Worksheet:

Member of the Council were asked to fill out a Health Issues Worksheet to surface concerns and raise questions about behavioral health, access to health and chronic disease areas. The worksheet was in preparation for the next leadership meeting of the Healthy Columbia Willamette, which will include issue experts. Carmen Cordis made a point of asking FamilyCare's representatives attending the Healthy Columbia Willamette leadership meeting to ask questions and get answers to bring back to The Council to inform FamilyCare's Community Health Improvement Plan (CHIP).

Meeting Adjourned.