



Community Advisory Council Minutes

March 15, 2016 at 3:00 p.m.
Northwest Family Services

Members Present: Laura Yanez, Zareck O'Neill, Chom Sou, Nicholas Ocon, Jan Tesch, Neal Rotman, Royal Harris

Members Absent: Jessica Coshatt, Marsha Spiers

Board of Directors Present:

Staff Present: Brett Hamilton, Marcia Kester, Cindy Becker

Guests/Other: Dustin Zimmerman, OHA; Leocadia Montero and Kaely Summers of ESPERE Program and Forest Grove Market; Amy Baker and Erin Mowlds of Washington County Public Health Department.

Approval of minutes:

Motion to approve minutes from February 17, 2015 by Zareck O'Neill, seconded by Nicholas Ocon.

ABSTAIN: 0

Motion carried.

Welcome/ Introduction: Chair Jan Tesch welcomed The Council members and guests. Called the meeting to order at 3:31pm.

Brett Hamilton FamilyCare Update: Brett Hamilton welcomed Cindy Becker as the Vice President of Community and Government Relations for FamilyCare Health Plans, "We [FamilyCare] are pleased to announce the appointment of Cindy Becker as FamilyCare's Vice President of Community and Government Relations. Cindy comes to FamilyCare from the Clackamas County Department of Health, Housing, and Human Services where she served as Director.

As VP of Community and Government Relations, Cindy will lead efforts to coordinate and strengthen relationships with community partners on behalf of FamilyCare, with a goal of improving the health of all members in the communities FamilyCare serves. She will also position FamilyCare so the company is best able to implement community-based health transformation initiatives for the Medicaid lines of business, including but not limited to the ongoing integration of physical, behavioral, and dental health."

Hamilton also reported that, FamilyCare received 32 Community Health Initiative grant applications. The large number of applicants plus the intentional and thoughtful review process has taken longer than anticipated. In addition, FamilyCare

has been purposeful in its transformation from a health insurance company to a health company.

FamilyCare is committed to community health and values its community partners. FamilyCare is currently preparing for the successful integration the awardees into its model of care.

The last item of the update raised by Hamilton was to review and conclude the conversation about the process and the feedback loop the Council members would like to have during the implementation of the Community Health Improvement Plan (CHIP).

The Council members discussed the finalized copy of the proposed progress report to be used at the monthly meeting to update the Council on the implementation of the CHIP. The Council approved the use of the report.

Hamilton asked the Council members if receiving a written report was sufficient or did they also want to have a verbal report as a separate part of the agenda each month? Hamilton reminded Council members that one of their responsibilities was to ensure the CHIP was being implemented in the spirit it was written and that it was important to hear their voice.

Laura Yanez commented that in her experience the best way for Council members to be involved is through participating in the work. Yanez told the Council that she worked on a small work group to develop the CHIP and they were able have a lot of influence on the internal workings of FamilyCare.

Yanez encouraged Council members interested in being actively involved in implementing the CHIP to request being a part of the internal implementation work groups.

Tesch asked Council members if anyone was interested in joining a work group.

Action Item: Chom Sou volunteered to become involved in the Community Assessment Initiative.

Action Item: Royal Harris volunteered to become involved in the Cultural Agility and Sensitivity Initiative.

Presentations:

NAMI Washington County

Tesch thanked Yanez for hosting the Council meeting. Tesch asked Yanez as the Executive Director of NAMI Washington County to give an introduction to the organization.

Yanez described the NAMI Washington County's services, activities, and hours. Yanez explained that the Washington County location is a volunteer affiliate and fourteen other counties have an affiliate in Oregon.

Adelante Mujeres

Hamilton introduced Adelante Mujeres as an organization serving Washington County. He explained since the meeting was being held in Washington County Tesch wanted to take the opportunity to introduce the Council members to a community-based organization serving the area. Hamilton said that although Adelante Mujeres doesn't provide direct or traditional health care services to the community they do work to improve the health of the community.

Tesch then introduced Leocadia Montero and Kaely Summers from Adelante Mujeres. Montero is the program coordinator of the ESPERE Program, which is a program helping community members who have suffered trauma to recover focusing on forgiveness and reconciliation.

Kaely Summers is the nutrition and market access coordinator. Summers explained that the Forest Grove Farmer's Market came under Adelante Mujeres management when they were it over since they were so well connected in the community.

The Farmer's Market has been become a community focal center with kid activities, nutrition educations, gardening tips, and cooking classes.

Washington County Public Health Department

Hamilton said he invited Washington County to present for three reasons. First, Washington County is an important partner for caring the community's health. Second, Washington County has had to develop a Community Health Improvement Plan similarly to FamilyCare. Third, FamilyCare and Washington County are coordinating their Community Health Improvement Plans.

Amy Baker and Erin Mowlds from Washington County gave a PowerPoint presentation on their Community Health Improvement Plan.

Public Comments:

One community member provided comment.

Next Meeting: April 21st, at FamilyCare Health Plans office

Wrap Up:

Hamilton asked for feedback on meeting at the NAMI location. He asked for suggestions on how to improve the next off-site meeting experience.

Motion to Adjourn:

Made by Chom Sou

Seconded by Zareck O'Neill

Meeting Adjourned at 5:02pm