



<Insert Date>

## **IMPORTANT NOTICE: Your Medicare plan won't be offered as of July 1, 2018.**

<Member Name>  
<Member Address>  
<Address>

Dear <member name>,

FamilyCare Health won't offer your Medicare plan as of July 1, 2018. This means your coverage through FamilyCare Community will end June 30, 2018. You need to make some decisions about how you want to get your health and prescription drug coverage. Whichever choice you make, you will still have Medicare and Oregon Health Plan benefits, including prescription drug coverage. If you don't choose another plan before July 1, Medicare will enroll you in a new drug plan and you'll have health coverage through Original Medicare starting July 1, 2018.

Because you have Medicaid, you can join a Medicare health or drug plan at any time. If you join a new Medicare plan AFTER June 30, 2018, your coverage in the new plan won't start until the month after you join.

### **Your new Medicare & drug plan coverage starts July 1, 2018.**

Effective July 1, 2018, you'll have Original Medicare. You'll also have prescription drug coverage with Envision Insurance Company. **Please note that your costs may be different in Original Medicare.**

For more information on what's covered by Original Medicare, visit [Medicare.gov/what-medicare-covers](https://www.medicare.gov/what-medicare-covers) or contact 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

**For all items and services provided while you're covered by FamilyCare Community, you're only responsible for your FamilyCare Community copayments and coinsurance. If you get an additional bill from a provider for services performed prior to July 1, 2018, DON'T pay more than your FamilyCare Community copayment and coinsurance.**

### **What happens if you don't join another Medicare plan?**

If you don't take action before July 1, you will have Original Medicare and prescription drug coverage starting July 1, 2018. Starting July 1, 2018, you will receive your prescription drug

Keep this letter. It's proof that you have a special right to join a Medicare plan.



coverage through Envision Insurance Company's Oregon, Washington EnvisionRxPlus plan. Envision Insurance Company will contact you with more information about your new drug plan. If you choose a plan after June 30, 2018, your coverage will begin the month after the new plan receives your enrollment request.

**Starting July 1, you can use this letter as proof of coverage under Original Medicare and your new Medicare Prescription Drug Plan until you get your new drug plan membership card.**

## **What if I don't want to be in Original Medicare or the Medicare Prescription Drug Plan that Medicare chose for me?**

If you don't want to be in Original Medicare or Oregon, Washington Envision RxPlus effective July 1, 2018, you have the right to choose a new Medicare health or drug plan at any time. Your new coverage can start as early as the month after the new plan receives your enrollment request.

### **Here are your options for Medicare coverage:**

**Option 1: You can join another Medicare health plan.** Call 1-800-MEDICARE (1-800-633-4227) 24 hours a day, 7 days a week or visit Medicare.gov to choose a new plan. A Medicare health plan is offered by a private company that contracts with Medicare to provide benefits. Medicare health plans cover all services that Original Medicare covers and may offer extra coverage such as vision, hearing, or dental. Some health plans are designed specifically for people who have both Medicare and Medicaid. These are called Dual Eligible Special Needs Plans.

**Option 2: You can stay in Original Medicare and keep the Prescription Drug Plan selected for you.** Original Medicare is fee-for-service coverage managed by the Federal government. If you choose Original Medicare, you need a separate Medicare prescription drug plan to get prescription drug coverage. You can choose to keep the prescription drug coverage already selected for you, or you can select another prescription drug plan.

### **Important Information:**

**For questions about the Oregon Health Plan,** contact the Oregon Health Authority Customer Service at 1-800-699-9075 (TTY 711), Monday through Friday 8 a.m. to 5 p.m. Ask how joining another plan or returning to Original Medicare affects your Oregon Health Plan coverage.

**If you have an employer or union group health plan, VA benefits, or TRICARE for Life,** contact your insurer or benefits administrator. Ask how joining another plan or returning to Original Medicare affects your coverage.



**If you have End-Stage Renal Disease (ESRD),** you have a one-time right to join a new Medicare Advantage plan. Keep a copy of this letter as proof of your right to join a new Medicare Advantage plan.

## Get Help Comparing Your Options

It's important to find a plan that covers your doctor visits and prescription drugs.

Please visit [Medicare.gov](http://Medicare.gov) or refer to your Medicare & You Handbook for a list of all Medicare health and prescription drug plans in your area. If you want to join one of these plans, call the plan to get information about their costs, rules, and coverage. Please note Medicare isn't part of the Health Insurance Marketplace. Following the instructions in this letter will ensure that you are reviewing Medicare plans and not Marketplace options.

You can also get help comparing plans if you:

- **Call the State Health Insurance Assistance Program at 1-800-722-4134.** Counselors are available to answer your questions, discuss your needs, and give you information about your options. All counseling is **free**.
- **Call 1-800-MEDICARE (1-800-633-4227).** Tell them you got a letter saying your plan isn't going to be offered beginning July 1, 2018 and you want help choosing a new plan. This toll-free help line is available 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.
- **Visit [Medicare.gov](http://Medicare.gov).** Medicare's official web site has tools that can help you compare plans and answer your questions.
  - **Click "Find health & drug plans"** to compare the plans in your area.

If you need more information, please call us at 1-866-798-2273 (TTY only, call 711). We are available Monday through Friday, 8 a.m. to 8 p.m., and Saturday and Sunday, 9 a.m. to 5 p.m. (except Memorial Day). Tell the customer service representative you got this letter.

FamilyCare Health thanks you for being our member and apologizes for any inconvenience.

Sincerely,

FamilyCare Health

*FamilyCare Health is an HMO plan with a Medicare contract. Enrollment in FamilyCare Health depends on contract renewal*

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